



GUEST INFORMATION

YOUR HOSTS AT BAREFOOT CAY RESORT

Millesse Kennedy is the managing owner of Barefoot Cay Resort. She lives on the Cay in her cottage, which is the building facing the sea with the second-story turret. **Hal Wyman**, co-owner of the resort, lives in Seattle but visits Barefoot Cay regularly. In the guest services office on the Cay, which is open daily from 7:15am until 9pm (Sundays 8am-5pm), you will find **Stephanie Bodden**, our guest services supervisor and events coordinator, **Joel**, who assists with IT, airport transfers and guest services during the day, and **Werner**, who assists with guest services and accounting in the evenings. **Mel James**, our reservations and marketing manager, works off-site. **Yara Bodden** is our operations manager. She oversees maintenance, grounds and housekeeping, and has her office in the maintenance complex. **Haydee Muñoz** is our accounting manager and is headquartered in the Resort Shop on the shore-side in our Barefoot Divers building, along with **Cherish**. The Resort Shop is open daily from 8am to 4:30pm. **Sandra DeLeon**, our food and beverage director, is usually behind the scenes in the kitchen, ensuring that meals are perfectly prepared. **Liana Jackson** is our dive director at Barefoot Divers and can be found in the dive shop along with our course director, **Christian Elton**.

Please let any of us know of any special requests that you may have, and give us feedback on our housekeeping and guest services. Our staff will see to your needs, whether it be preparing meals and beverages, outfitting a kayak, fitting snorkels and fins, scheduling dives and classes, making dinner reservations, coordinating an activity on Roatan, or preparing a picnic lunch. For after-hour emergency assistance, please contact one of our English speaking watchmen, who are on property 24/7, and they will call the appropriate staff member. For medical emergencies, all our management staff phone numbers are listed in the medical section of this booklet.

TRANSPORTATION BETWEEN THE SHORE AND THE CAY

Our pontoon barges transit guests between the Roatan shore and the Cay, a distance of 85 feet. One of our staff or a night watchman will transport guests at any hour of the day or night. **A resort bracelet is given to each of our guests at check in, to be worn whenever on property and for crossing back and forth on the barge. This bracelet is a security measure, as our cay facilities are not open to the general public. Our staff are instructed not to cross over on the barge any individuals who are not wearing a bracelet or a guest pass. The bracelet must be returned at check out. A \$10 fee will apply for any bracelets that are not returned. Please always be seated when the barge is moving and wait until the driver has secured the barge to the dock before stepping off.** When the barge docks, the front end comes close to the dock initially, but when the driver rotates the motor to bring the rear to the dock, a distance is created between the front of the barge and the dock. **Attempting to jump or step off the barge until it is secured is unsafe and could cause an injury or unexpected swim.**

VILLA, BUNGALOW AND LOFT NAMES

All our accommodations are named rather than numbered. Each accommodation name is noted on a sign on the exterior wall. When booking activities through guest services, please let them know your room name as well as your first and last name. **If ordering room service, please give our servers your accommodation name as well as your first and last name.**

The color names for our beachfront bungalows and villas are as follows in Spanish and English:

One-Bedroom Beachfront Bungalow, West	Azul	"Blue"
One-Bedroom Beachfront Bungalow, East	Zeni	"Paprika"

Two-Bedroom Beachfront Villa, West		
West Side	Fucsia	"Fuchsia"
East Side	Naranja	"Orange"
Two-Bedroom Beachfront Villa, East		
West Side	Limon	"Lime"
East Side	Amarillo	"Yellow"

The [oceanview loft](#) names are as follows, in alphabetical order from left to right as you go up the stairs:

Two-Bedroom Oceanview Loft Suite, East	Angelfish
Oceanview Studio Loft, East	Butterflyfish
Oceanview Studio Loft, Center	Coral
Oceanview Studio Loft, West	Dolphin
Two-Bedroom Oceanview Loft Suite, West	Eagleray

HOUSEKEEPING SERVICE

All accommodations receive daily housekeeping service, usually in the morning. If you have a time preference, or do not want to be disturbed, a 'do not disturb' sign is provided and should be hung outside your door. We would appreciate feedback on your satisfaction with our housekeeping service, as our aim is to please you and we're keen to know how we can improve our services. **Please also let one of our offices staff know of anything that is not working properly or that needs attention in your accommodation. Proper and timely maintenance is important to us.**

BED AND BATH LINENS

Some guests want to contribute to the ecology of the island and the Cay by limiting the frequency of linen changes. Unless daily changes are requested, sheets will be changed every other day. Our aim is to provide plenty of towels for guest use. If you would like to re-use towels from day to day, please leave those to be re-used on the hooks in the bathroom. Please leave any towels to be replaced in the shower or on the bathroom floor.

SPA ROBES – BEACH AND POOL TOWELS – LOUNGE COVERS - BLANKETS

Spa robes, blankets, flashlights and umbrellas can be found in the closet of each bedroom. Additional yellow beach and pool towels are in the pool bathrooms on the Cay, where you'll also find large white covers for the chaise lounges on the pool deck. These have fitted ends to hold the cover secure at the top of the lounge. If you take towels to use at the palapa at the end of the dock, please return them to the pool area afterward, so that they do not blow into the water.

SOAP DISPENSERS

The soap dispensers at each lavatory sink contain hand and body soap. The soap dispensers at the kitchen sinks contain dishwashing liquid. If you notice a dispenser nearly empty, please advise the housekeepers or the office.

LAUNDRY

Laundry service is available, usually on a same-day basis. Your laundry is washed, dried, folded and returned to you. There are laundry bags and slips with prices in the bedroom closets in each accommodation, or you may request one from our staff. Or place laundry in your own bag(s), sorted by load if desired. On request, our staff will pick up the bag(s) at your bungalow, villa, loft or boat. If any laundry items need spot-cleaning, please leave separate and advise our staff.

SEASHELLS

Aside from a few shells that have washed up on our beach, the shells used for décor in the accommodations and common areas of Barefoot Cay Resort are purchased, and are primarily from the Philippines. This is in keeping with the Roatan Marine Park's environmental focus on allowing all life from the sea to remain there for the preservation of the eco-system and enjoyment of all. **Removal of shells or other marine life from the sea or beach is strictly prohibited by the Roatan Marine Park, as is the buying and selling of local shells. Please also leave the decorative shells at the resort for others to enjoy.**

NO SMOKING POLICY

Please respect others by not smoking inside any buildings, including guest accommodations, the dining area, Lookout Lounge, pool deck, in any of our vehicles, or in such a manner outdoors that smoke is disturbing to other guests. A \$250 cleaning fee will be added to your bill if you have smoked inside your accommodation. For smoking outdoors, please ask in the kitchen for a bamboo round that can be used as an ashtray. Please do not leave cigarette butts on the grounds.

NOISE - PRIVACY

Please respect the privacy and tranquility of others at all hours of the day and night. Since the Cay is situated on the sea, noise carries, particularly when there is a breeze, so please keep voices and music at levels that will not disturb others. On the Cay, please avoid walking directly in front of the guest bungalows, villas, or the cottage, so those inhabitants will have privacy. **The dining area and pool deck are open until 10 pm, however please be courteous in terms of noise volume to guests who are retiring early to their accommodations.**

GUESTS OF GUESTS OF THE CAY

Resort and marina guests may invite guests in limited numbers to visit them at the resort, however please notify the office when guests are expected. A day pass fee may apply. **Upon arrival, guests must sign in at the Resort Shop in the Barefoot Divers building to receive a visitor badge, and the resort guest must accompany their guests while at the resort.** The resort guest will be responsible for all food and beverage charges, as well as for the actions and noise levels, of their guests. Our staff reserves the right to ask anyone to leave Barefoot Cay Resort if that person is not complying with our policies.

TELEPHONES

A courtesy cellular phone on the Honduran TIGO system has been provided in each accommodation, that includes unlimited complimentary calls to phone numbers within the resort. Minutes for other local or international calls can be purchased by speaking with one of our staff from either office. Charges range from approximately 5 lempiras (\$0.26) per minute to 20 lempiras (\$1.00) per minute, depending on the number called. Other international destinations may be higher. The numbers for the kitchen, dive shop and offices are listed on the phone guide provided with each phone. It's convenient to take the phone when you leave for other destinations on Roatan, in case you need to contact us. **Please leave the phone on when in your lodging, so the office or kitchen will be able to call you if necessary.**

INTERNET

Internet is available throughout the resort by wireless connection. **Please ask in the office for an internet access password.** Some computers, tablets, and phones have internal settings that make wireless connection difficult. Internet connection by data cable is available in each accommodation at the desk. A cable for hardwire connection has been provided for your use, and is located in the telephone basket on your desktop.

There is a computer in the office for guest internet use. There is no charge to resort guests for reasonable use. There is a charge for extended use by marina guests. Please DO NOT DOWNLOAD anything onto the office guest computer, do not open chat sessions or install programs. Also, be sure to completely close any applications that you use. **The entire resort shares bandwidth, so please close internet applications when completed and DO NOT ATTEMPT TO DOWNLOAD LARGE FILES.**

WATER

Water from all taps and ice machines is potable and safe to drink. Elsewhere on Roatan, it is best to ask for bottled water. Our water is collected when it rains and is stored in cisterns under the office/pool complex, the utility building and the dive center. This source is supplemented when necessary by well water from the hills north of the Cay. The water is channeled through a series of charcoal filters and then sterilized with ultraviolet light. **Please keep in mind that water is precious on islands such as Roatan, so please do not waste water.** There are foot wash basins and hoses at each bungalow entrance. **Please be sure that the faucets are turned off (valves at right angle to the pipe).** To keep our filtration system functioning at optimal level, the water is turned off for 30 minutes twice a week, Mondays and Thursdays, at 10:30am on the cay, and at 11am in the lofts building, in order for the filters to be cleaned.

WASTE

Waste from drains is collected in aerobic treatment tanks, which create effluent that is 100 times safer than the Honduran standard. **Please do not flush anything but human waste and moderate amounts of toilet paper, as the system will not process other materials.** The toilets have a propensity to clog, so please flush frequently. In the showers, please use the plastic drain guards to prevent hair (which will not decompose) from entering the septic system.

ELECTRICITY

Electricity on Roatan is produced at the large RECO plant between the Cay and French Harbour. There can be frequent outages. We have backup generators with automatic transfer switches on both the Cay and shoreside. When RECO power ceases, the generators automatically turn on; after a 30-second warm-up, the electric load is transferred to the generators. The backup power serves the entire Cay and dive center, but not the marina. Each building on the Cay and in the Barefoot Divers building is equipped with a surge protection system that is placed beside or above the electric panel. In the one-bedroom bungalows, the panels are in the closets. In the two-bedroom villas, the panels are behind the picture in the pantry. In the lofts, the panels are in the main closet. The green lights must be on for the system to be operational. If you see a red light on, please contact one of our staff immediately. **Please conserve electricity by turning the lights and air conditioning off when not in use. If you know the generator is in use, please help us conserve electricity use to avoid generator overloads, which may cause overheating and automatic shut-down of the generators.**

CEILING FANS – AIR CONDITIONING

The bungalows, villas and lofts have been designed to make use of the breezes that are nearly always flowing through the Cay and the dive center. The wooden louvered windows can be adjusted to provide ventilation while still allowing privacy at night. The ceiling fans circulate air and provide a cooling effect. Each bedroom also has an air conditioning unit. To use the air conditioning, you will find the remote control mounted on the wall. **Please close all doors and windows when the air conditioning is being used - failure to do this will not provide the maximum cooling benefit.** Please use only the variable switches on the walls for the fans, not the short chains on the fans themselves. **Also, please turn off the fans and air conditioning when you are away. Upon restart, the rooms cool quickly.** Our housekeeping staff will turn off any fans or air conditioning that have been left on when a room is not in use.

WINDOWS – RAIN INTRUSION

Even in the middle of the dry season, Roatan can experience unexpected rain showers. When accompanied by breeze, the rain can blow right into interior spaces. **When leaving your accommodation, it's always best to close your windows and doors, particularly those on the southeast side, or on the northern side if a northerly is threatened.** If noticed, our staff will close windows left open if a rain begins. Due to moisture reacting with the wood finish, some of the wood louvers sometimes seem to stick shut. This can be relieved by gently pushing on each louver to release the sticking. Try not to completely shut that window if you observe sticking. Please do not force the louvers to open and advise the office if there is a sticking issue.

DOOR HARDWARE, LOCKS AND KEYS

The entry door on ZENI (one-bedroom bungalow) can easily be left locked without knowing it. When entering this accommodation with the door locked, opening the door from the outside does not necessarily unlock the door. When the door is locked, it is always possible to open the door with the handle from the inside. To lock an unlocked door when inside Zeni, the deadbolt must be turned from the inside. AZUL (one-bedroom bungalow) has a digital lock, which can be locked and unlocked from the exterior with the programmed code, and from the interior with a manual lock. The two-bedroom villas and lofts have locks that thumb-turn from the inside and lock with a key from the outside when leaving the villa or loft.

Keys Please do not leave keys unattended on the property, on the palapa or while out and about on Roatan. Doing so may compromise our security. Keys may be left at the office at times when carrying them on your person may be inconvenient. If a key is locked inside an accommodation, please don't hesitate to ask for another key from the guest services office, or notify a watchman during hours when the office is not open and he will contact a manager. **Please return keys to either office at the end of your stay. There is a \$25 charge for a lost key.**

TELEVISION – APPLE TV

Each bungalow, villa and loft has a flat screen television with cable TV and an Apple TV.

Cable TV is accessed by using the **Source** or **Input** button on the TV remote, then selecting **TV**, and is available at no charge. There is a channel guide in each room, however the local cable company sometimes changes the channels without notice. Please note that if there is a power outage, our generators will continue to provide power, however the cable will not be available because the cable company does not have generators.

Apple TV is a small box that is operated with a small user-friendly remote. The Apple TV is accessed by first using the **Source** or **Input** button on the TV remote, then selecting **Apple TV/HDMI1**, then the Apple TV should be turned on by the round button on the Apple TV remote. Netflix and numerous channels are available at no charge to Barefoot Cay guests. In addition, guests may access their iTunes accounts and play already purchased movies and music, or may make purchases which are charged to their iTunes accounts. **When signing into your iTunes account on the Apple TV, be sure to select “for this session only” and NOT “keep signed-in”, so future guests will not have access to your iTunes account.** As the Netflix accounts for all accommodations are subscribed to by Barefoot Cay, there is no need to log out of Netflix at any time.

BOOKS – GAMES

There is a selection of books in the guest services office on the cay for your vacation enjoyment. Please feel free to leave any books behind, or take a book home if you haven't finished it. The cabana also has various games and puzzles available for guest use. **Puzzles and games are in the drawers under the concrete bench along the louvered wall in the dining room.**

BEACH GLASS – POINTY SHELLS

Although the resort is named Barefoot Cay, due to the lack of litter control in this part of the world, beach glass occasionally washes onto our shore and blows onto the Cay. In addition, nature washes various sized conch shells with sharp points onto the beach, which blend in color with the sand. Please be careful not to step on either of these hazards.

SECURITY

You can feel secure at Barefoot Cay Resort. At all times, day and night, there are either watchmen and/or our staff on the Cay and on the shore property. The watchmen have been asked to respect the privacy of guests and not to walk close to the bungalows, villas or boats. Our staff or the watchmen will transport guests across the canal any time of the day or night. **A resort bracelet is given to each of our guests at check in, to be worn whenever on property and for crossing back and forth on the barge. This bracelet is a security measure. Our cay facilities are not open to the general public, so our staff are instructed not to cross over on the barge any individuals not wearing a bracelet. The bracelet must be returned at check out. A \$10 fee will be charged for un-returned bracelets.** Unregistered guests are not allowed on the Cay without signing-in at the Resort Shop in the Barefoot Divers building.

Safes in Accommodations There are small digital safes secured in the closet of each bungalow, villa and loft. Upon your arrival, the safe door will be open. To program your private code, push the red button on the far back edge of the open door, then within 30 seconds enter your 3 to 8 digit code and push the “B” button. The unit will beep twice to confirm successful input of your code. You may need to enter your code again to be able to close the door. To lock the safe, close the door and turn the handle. To open the safe, enter your code, push the “B” button, and turn the handle. **Please leave the safe door open and unlocked when you depart.**

Although we have not experienced security issues, it is prudent in any part of the world to secure attractive valuables. We ask that you use the safe for your jewelry, US cell phones, and other valuables, and lock the entry door when you are not in your accommodation.

FIRE SAFETY

There is a fire extinguisher in each accommodation. Please take great care not to burn candles or take other actions that could cause a fire.

MEDICAL ASSISTANCE

There are first aid and medical supplies both at the guest services office and at the dive shop. Our office staff and dive professionals are trained in emergency response procedures and complete medical kits and oxygen accompany every dive trip. In addition, in the dive center there is a defibrillator. If a doctor is needed, there is a doctor in Coxen Hole that we frequently use, or we will contact Clinica Esperanza for their advice on a medical issue. Please let the office or any of our staff know if first aid or medical help is needed. **After hours, our English-speaking watchmen can be contacted and will call one of the management team for help, or you are welcome to call one of the management team directly at one of the numbers below.**

Haydee Munoz: 9974-5815

Yara Bodden: 9669-0774

Mel James: 9967-3642

PESTS

Sand flies Sand flies are fabled to be the “scourge of the Caribbean.” Sand flies can be “experienced” on Roatan, as can mosquitoes. The presence and the quantity of these annoying guys will vary depending upon the season, amount of wind and rain, and other unknown factors. On Barefoot Cay, we rake our beach and sand areas daily, which kills the sand fly eggs. There is an automatic misting system under and around the pool deck area, and in the front of the bungalows and villas which activates several times a day. We also manually mist the Cay with a backpack spray system several times daily. The products we use for spraying and misting are chrysanthemum-based substances recommended by the government of Honduras. This product is harmless to people, birds, and other animals. **PLEASE LET US KNOW IF YOU FEEL DISCOMFORT FROM SANDFLIES AND WE WILL MANUALLY ACTIVATE THE SYSTEM AND HAVE ONE OF OUR PEOPLE SPRAY AROUND YOUR LODGING OR BOAT WITH THE BACKPACK SPRAYER. WE DEPEND UPON YOU TO HELP US BY TELLING US WHEN SANDFLIES ARE PRESENT BECAUSE THEY SEEM TO PREFER THE DELICIOUS FLAVOR OF OUR GUESTS OVER THE “HOME TEAM”.**

Personal protection against these little critters can be obtained from a number of products, some of which are available for sale in the guest services office and the Resort Shop. **For your comfort, apply repellent and sunscreen often and be sure to apply it to your back frequently. It is important to begin your vacation with ample protection to avoid possible discomfort.** The small red marks usually disappear within a few days. However, some people are allergic to sand flies, and in this case we recommend medical treatment, which we can help obtain. **PLEASE LET US KNOW ANY TIME THAT YOU ARE BEING BOTHERED BY SAND FLIES AND WE WILL SEE THAT ADDITIONAL SPRAYING IS DONE.**

Crawling/flying pests/mosquitoes At Barefoot Cay Resort we regularly spray for crawling pests, such as roaches and ants. In addition, there are cans of spray under each bathroom sink for flies and mosquitoes. If mosquitoes are present, our housekeepers are instructed to spray after the daily housekeeping. Please notify the office in the unlikely appearance of any crawling pests. Malaria is a concern in Central America, particularly in the rainy season when there may be standing fresh water, although the strain of malaria that can be contracted here is not a recurring variety. If you prefer to have medicinal protection against malaria, a local doctor can advise you on options.

Geckos These little lizards share our homes with us and help us by feasting on any insects that may be about. Geckos are very shy and can only occasionally be seen. They do “chirp” however, and you may hear them.

Jellyfish From time to time, jellyfish or their larvae might be found in the sea. If any irritation or bite is noticed, please request vinegar from one of our kitchen staff and **rinse the affected area with vinegar before rinsing with fresh water.** This should remove any stinging sensation.

SUN PRECAUTION

Due to our closer proximity to the Equator, the sun is more intense here than it is even in the southern U.S. Take care to protect your skin with sunscreen, clothing, and head gear. In the guest services office and in the Resort Shop there is a variety of sun products. We suggest that a T-shirt be worn when snorkeling to protect your back from sunburn.

MEAL AND BAR SERVICE

Our dining area, the Pool Cabana, has a complete commercial kitchen and a fully stocked bar. Soft drinks and beer or wine can be purchased to take to your lodging. Cocktails and mixed or blended drinks are available in the Pool Cabana, Lookout Lounge, pool deck, or for room service to your lodging. Breakfast,

lunch, and dinner are served. The menu in the Guest Information binder is a guideline for daily meals. Our kitchen would be happy to work out modifications to accommodate specific dietary needs, food allergies and vegetarian or vegan diets, so please contact the kitchen if meal modifications are needed. In accordance with hygiene regulations, guests are not permitted in the resort kitchen. If you would like a back of the house tour, this can be arranged, and hairnets and gloves must be worn.

The meal and beverage services may be served in the Pool Cabana, the Lookout Lounge, or in your villa, bungalow, loft, or boat upon request. There is a 20% surcharge for service to your lodging or boat. Breakfast and lunch are prepared at the time of order, so please give our cooks some time to prepare these meals for you. Breakfast may be ordered any time from 7am to 10am. Lunch may be ordered from 11am to 4pm. Appetizers and desserts are available all day. Dinner has two seating times, at 6:30pm and 7:30pm, with the 7:30 dining hour being for adults and children over the age of 10 only. **Please make dinner reservations by 1pm.** As there is limited space for each seating, please reserve early in order to guarantee your preferred seating time. Dinner is a featured meal each night of the week, however the kitchen would be happy to accommodate you if you would like a different entrée than is on the menu for that night, or if you prefer a vegetarian option, please discuss this with the kitchen when making your dinner reservation. Since our desserts are made to order, some guests like to order dessert when placing their dinner order, or at the beginning of their dinner. When ordering, please give the server your first and last name, so that they can provide a slip to sign for the charges, which will be added to your final billing at check out. **Please note that only food and beverage items purchased through the resort kitchen are permitted in the Lookout Lounge, Pool Cabana and pool deck. Food and beverage items purchased outside of the resort are not permitted in these areas. If you would like to bring your own wine to these areas, a \$15 corkage fee applies.**

For those early risers or divers needing to have an early breakfast...or guests not wanting to wait in the dining room...please call the kitchen any time after 7:00am to place your order, or let the kitchen know the day before.

The dining area and pool deck are open until 10pm, however please be courteous in terms of noise volume to guests who are retiring early to their accommodations.

Meal packages: If you have purchased an inclusive package, this includes breakfast, lunch and 3-course dinner (starter salad, entrée, and ice cream dessert) daily, as well as your choice of lemonade, iced tea, coffee, tea or water at meal times. Any beverages outside of meal times, as well as sodas, bottled water and alcoholic drinks anytime, are not included in the package, and will be added to your final billing. There are also optional meal up-charges which are indicated on the menu, and a specialty dinner menu...both can be added to your final billing, if you'd prefer not to order from the standard choices. Tax and gratuities are not included in the menu prices.

Barefoot Grill – Wednesday Pig Roast: Every Wednesday, lunch is available at the Barefoot Grill, which is located in the garden area just east of the Barefoot Divers/Lofts building. On Wednesdays, we serve a Pig Roast in this area, with roasted pork and traditional island-style sides – refried beans, chimole (a light tomato, onion, and pepper salad), corn tortillas, and potato salad. The cost for this lunch is \$10 per plate plus tax, or included with the meal package. Alcoholic and non-alcoholic beverages will also be available for purchase. For those who opt not to have lunch at the Barefoot Grill on Wednesday, our regular lunch menu is available in the Pool Cabana dining room.

Gratuities: Please see the last section of this Guest Information booklet.

ICE – COLD DRINKS – COFFEE BEANS

Our housekeeping staff will refill the ice cube trays in your freezer daily. Additional ice can be obtained in the dining room, where you may also purchase bottled, mixed, or blended drinks. Several brands of Honduran coffee are available for sale in the guest services office and Resort Shop. The coffee makers in the villas, bungalows and lofts have built-in bean grinders, but will also accommodate pre-ground coffee. Instructions for use are in the back of the Guest Information binder in each accommodation.

GROCERIES

There are various pulperias in all the small communities on Roatan where fresh fruits and vegetables, as well as limited groceries, can be purchased. Eldon's Supermarket, in the heart of French Harbour, is a 10-minute drive to the east of Barefoot and has an ample selection of groceries, deli items, and produce. Turn right at the Sun gas station at the major "T" off the main road; the market is on the right side, just up the road a short way. A pre-arranged taxi ride to Eldon's and back (the driver will wait) is \$15. Hours are 8am – 8pm Monday-Saturday and 8am-2pm Sunday. These hours are subject to change without notice. There is also a small market, the Bulk Gourmet, located just a minute west of our driveway, which has a great selection of imported food, liquor, and wine. **Food and drink purchased at the grocery store are for consumption in your accommodations only, and are not permitted in the Lookout Lounge, Pool Cabana or pool deck.**

TRANSPORTATION: TAXIS – RENTAL CARS

Taxis are also readily available at the main road, or we can arrange a taxi for you. Pre-arranged taxi rates are normally higher in price than flagging a taxi on the road and negotiating a fare. The "collectivo" taxis charge by the person and will pick up riders along the way, whereas an arranged taxi will be "expresso", with no other riders in the car. If you'd like to know the approximate current rates before heading out, just ask in the office, where we have a rate schedule. In the evening and on Sundays, the rates are higher. We can arrange for a taxi or a car and driver for you at night...it's wise to negotiate or confirm a price with a taxi driver before getting in, when hailing a taxi from the road.

Many guests prefer to have a rental car available for some or all of their stay on Roatan. The office can arrange a rental car with one of the agencies, or a car and driver/guide, if you prefer. For holiday seasons (the weeks before and after Easter, and the weeks of Christmas and New Year), rental car availability is usually very limited, so arrangements should be made at least a couple weeks prior.

POOL GAZEBO, CABANA, AND LOOKOUT LOUNGE

The open air gazebo on the pool deck and the enclosed weather-protected Pool Cabana are for the enjoyment of our guests. The Lookout Lounge on the second story of the Pool Cabana is a great place to relax and see the entire area and has a large screen TV for guest enjoyment. There is also a DVD player and an HDMI cable. If you can't find a specific sports game or other program on the TV in your room, the TV in the Lookout Lounge has Direct TV channels, so you may find it there.

SWIMMING POOL

Only food and beverages which are purchased through the resort may be consumed on the pool deck. Please let the server know if you will be enjoying your beverage poolside so that acrylic glasses can be used, as glass containers are not permitted near the pool. There are whirlpool jets in the round part of the pool. The timed control is the upper box on the white post near the pool. Pool floats and toys are available in the large terra cotta pots near the pool. To help us keep the pool clean and clear, please rinse all sand and tanning lotions off in the poolside restrooms before entering the pool.

SNORKEL WITHOUT GETTING WET!

At the end of the marina on the south side, pieces of concrete blocks were dumped to keep our work barge from running into the bulkhead. This area has become a habitat for moray eels, an octopus, lobsters, various fish, and sometimes a seahorse. Feel free to scrape food scraps into this area, which will encourage these guys out of their hidey-holes. **Removal of lobsters or other marine life is strictly prohibited by the Roatan Marine Park.**

DOCK AND PALAPA

The 30' octagonal palapa (thatch-roof gazebo) at the end of the 260' long dock is a place where everyone loves to hang out and is also where there is great saltwater swimming and snorkeling. Access to the dock is from the wood walkway alongside the marina. The water depth is 13 to 15 feet at the outer side of the palapa. There is a decomposing sunken boat not far off the palapa that has become a habitat for corals and fish. On the palapa there are hammocks, and lounges can be brought out by our staff as well, please request these in guest services, as they are stored when not in use to protect them from the elements. On the palapa there is a freshwater foot wash and a shower. **Please be sure that the shower and footbath faucets are turned off (valves at right angle to the pipe), as they are fed from our cisterns that provide water for the entire Cay.**

THE BAREFOOT CAY HOUSE REEF

Roatan is famous for its scuba diving and snorkeling. Mary's Place, Roatan's most notable dive site, is at Barefoot Cay's front door! Snorkeling is wonderful inside the reef at Barefoot Cay's House Reef, right off the palapa, where you will notice our sunken ship. We have a program of reef propagation that involves "planting" coral on concrete forms, just beyond the sunken boat. You will also notice an underwater buoyancy course for divers to use their BCD's and airway control to enhance their diving skills. There is a collection of sea life right under the palapa, but take care not to touch the posts which could result in a skin irritation from the sea life that has become attached to the posts. There is excellent snorkeling as you swim out toward the reef wall where the waves break (which drops several hundred feet). The water becomes shallow inside the wall, so please take care not to touch the reef, as you can hurt it and it can hurt you. If you do get a coral scrape or cut, please let us know as we have hydrogen peroxide and antibiotic creams available. Even a small scrape can cause considerable discomfort and the possibility of an infection. One cannot swim or walk over the reef wall to the outside. If you wish to explore outside the reef, please inquire at the dive center about a guided snorkel trip. **The Barefoot Divers dive shop on the shore side of Barefoot Cay provides professional diving services, and we will be glad to help coordinate scuba diving or other water activities.**

Every now and then (usually in the spring), a guest might encounter a stinging jellyfish or their larvae. If this occurs, be sure to rinse the stung area with vinegar (available from the kitchen or dive shop) before rinsing with fresh water. **Please do not remove anything from the reef or take anything from the sea, as this upsets the fragile eco-system and defies Marine Park regulations. Large fines can be imposed for taking coral, shells, or marine life from the sea.**

If you see local fishermen removing marine life in front of the cay, please notify our office staff.

WATER ACTIVITIES CENTER

At the dive shop all types of water activities can be arranged, either at Barefoot Cay Resort or other areas of Roatan. More information on diving and dive courses can be found in the Barefoot Divers section of this binder.

If you'd like to try diving for the 1st time, our dive instructors can offer a free introductory pool session Mondays at 9:30am. During the session, you'll learn the basics of breathing underwater, and how to use scuba equipment in shallow water. On Tuesdays at 4pm, we can have a free fish ID presentation in our Lookout Lounge, presented by our dive staff. This short presentation introduces both divers and snorkelers to some of the fish species they'll see on our reef, as well as going through a few of the marine park guidelines to help protect our beautiful underwater environment. These events are only available with a minimum interest of 4 guests, with sign up available at the dive shop the day prior.

SNORKEL GEAR

Snorkels, masks, and fins, as well as self-inflatable snorkel vests, are available to resort guests at no charge. This equipment can be checked out at our dive shop. Mesh bags are available and you can keep the snorkel gear at your accommodation for your entire stay. The snorkel gear needs to be returned to the dive shop prior to check out, or a \$75 charge per set will be added to your final billing.

KAYAKS AND PADDLE BOARDS

To the east of the Barefoot Divers building, there is a dock where the kayaks, and stand-up paddle boards are kept. Our staff will prepare these for your use and give instruction. Please sign these out at the dive shop. **Please DO NOT take kayaks or paddle boards outside the reef. As a safety precaution, please let the dive staff know when you leave for, and return from, water activities. For safety reasons, these items can only be used during the hours of 8am and 4pm, when the dive shop is open, and returned before the dive shop closes.**

BEACH ACCESS FOR LOFT GUESTS

Guests staying in our loft accommodations are welcome to use the beach area on the far east side of the Cay. The beach has lounges for your use. If you would like drinks served to you on the beach, please take the cellular phone from your lodging to place your order (room service charges apply). The beach can be accessed by walking along the footpath from the pool until you've past the last villa, or our barge staff can drop you off along the east side of the Cay rather than the west side.

BAREFOOT CAY ACTIVITIES

There are many things to do right here on Barefoot Cay. Swimming in the pool or the sea, scuba diving, snorkeling, kayaking, beach walking, being lazy in a hammock, or relaxing with a great view from the Lookout Lounge atop the Pool Cabana are just a few of the choices. Please ask the dive center to have a kayak set up and check you out on them or to fit snorkel gear. In addition, we will arrange trips for snorkeling outside the reef wall.

ROATAN ACTIVITIES

Horseback riding, dolphin experience and marine museum, scuba diving, diving with the sharks, riding through the jungle canopy on high wires, visiting a tropical park or mangrove canal, touring the island, fishing, and exploring deserted beaches are but a few of the many things to do on Roatan. A list can be found in the Activities section of this binder. Frequently, visitors also like to look at real estate. We are happy to make suggestions and make reservations for activities with reputable providers.

BAREFOOT CAY SERVICES

Spa Services

A full range of spa services, including facials, massage, manicure/pedicure, and other spa treatments are available by appointment, arranged at the guest services office or Resort Shop. These services are provided in spa rooms off of the Resort Shop in the Barefoot Divers building. Massages can also be arranged on the palapa or in guest rooms. More information on spa services can be found in the Spa section of the Guest Information binder.

Activity Planning

Our staff will help plan and organize activities for your time on Roatan. Please refer to the Activities section of this binder, or inquire in the guest services office on the Cay or Resort Shop on the shore.

BAREFOOT CAY – BAREFOOT DIVERS LOGO ITEMS

In the Cay office and the Resort Shop, you will find a selection of items for purchase with the Barefoot Cay and Barefoot Divers logos, such as mugs, shot glasses, caps, T-shirts, golf shirts, beach bags, and sarongs. Other souvenirs and retail items are also available for purchase.

ONGOING MAINTANENCE AT BAREFOOT CAY AND BAREFOOT DIVERS

Continual maintenance is required for the upkeep of the grounds and buildings at Barefoot Cay Resort. We try to make this work as unobtrusive to guests as possible and we ask our staff to take care not to disturb guests, particularly early in the morning or when guests are enjoying the pool area. If such maintenance activities are interfering with your relaxation, please let one of our staff know, and we will make every attempt to reschedule the work.

PURCHASES WHILE HERE AND CHECK-OUT

During your stay at Barefoot Cay Resort, your meals, beverages, spa services, diving, some outside activities, retail purchases and other incidentals can be accumulated until your departure. Our accounting office, located in the Resort Shop in the Barefoot Divers building, will prepare your statement of charges before your departure. Some guests prefer to handle this the afternoon before the day of their departure and others prefer to wait until the day of departure. The day before check-out, we will leave a billing statement for you for your lodging, which is prepaid, and another billing for meals, spa services, diving, outside activities and other charges. This may be paid by cash or credit card.

CHECK-OUT TIME

Check-out time is 12 noon. If you would like to request a later check-out, please make arrangements in advance with the guest services office or the Resort Shop. We will try to accommodate your needs, but if we

are unable to provide a later check-out, you are welcome to check out of your villa, bungalow or loft at noon and enjoy the remainder of your time on the Cay while waiting for your departure. On weekdays and Sundays, the airlines require that passengers be at the airport 2 hours in advance of international flight departure, so we will leave the Cay two hours and fifteen minutes before your flight departure time for International flights and one and one quarter hours in advance of domestic flights. **On Saturdays, as the airport is busy with multiple arriving and departing flights within a short time span, the airlines require passengers to be at the airport 3 hours in advance of international flight departures, so we will leave the Cay three hours and fifteen minutes before your flight departure time.**

For most international flights, the airport departure tax should now be incorporated in your ticket pricing. **For tickets purchased with air mile points, there is an airport departure tax of \$39, which can be either paid by cash, travelers' checks, or credit card (will appear as a cash advance on your credit card).** The departure tax is paid at the LAFISE bank branch at the airport after you check in with your airline.

LUGGAGE HANDLING SERVICE

As part of our service to you, we will convey your luggage from your villa, bungalow or loft directly to our van 15 minutes before leaving to the airport.

If you have a later flight, baggage will be collected by 12 noon checkout, and moved to storage until your departure time. You are welcome to use the pool, dining area and other facilities until it is time for your trip to the airport.

TIPPING

Tipping is customary on Roatan, as it encourages people in service careers to excel. The customary tip is 10% to 15% of the total amount for lodging and any meals or services enjoyed while here (such as spa services). Usual tips in the dive industry are 20% of the total dive service. **For your convenience, a gratuity calculator with varying tip rates is included on our tipping guideline sheet that will be included with your final billing, so that you can inform our accounting office of any tip amount you would like added on to your final billing at check out, based on the level of service you have received.**

The billing for dive services and dive tip will be reviewed with the dive shop at the end of your diving and added to your final billing on your day of departure. This will include a tip of 15%, which you may adjust up or down.

At Barefoot Cay Resort it is not necessary to tip for transit between the shore and the Cay, or at the time any of our staff performs services for you such as carrying bags, serving in the dining area, concierge services, or housekeeping. Instead, any tipping can be done at the end of your stay, as outlined above. A form for distributing your tip is provided along with our final billing the day before check out, and this can be used to indicate how you would like the tip dispersed, as well as if you would like to adjust the amount of tip. All money left for tips is distributed directly to employees. Everyone loves the cooks, housekeepers, and our administrative staff who they see every day, though the fellows who rake the beach and do the many chores to keep the Resort beautiful really appreciate receiving recognition as well, so they are included in the tip distribution. Tips may be charged on your credit card with your final billing, if you like. Alternately, you can handle your tipping directly with the staff, whichever method you'd prefer.

Note that on the island of Roatan, some of the other restaurants add a non-adjustable 10% tip or propina to the bill; in that case, any additional tip is optional, depending on the quality of service you've received.

THANK YOU

We appreciate your choosing Barefoot Cay Resort for your stay on Roatan and hope you will want to return soon!